

(established in 1948)

Because nothing is more important than your health



# EMF MEDICAL AID SOCIETY

**COMPANY PROFILE** 

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## **Company Background**

#### **About Us**



Engineering Medical Fund (EMF) is a wholly Zimbabwean company which provides medical aid services at affordable rates. Our packages are specially crafted to appeal to a diverse demographic as well as suit every household income.

We offer nationwide coverage with membership across all major cities and towns in the country and also have branches in Harare, Bulawayo and Kwekwe.

#### **Our History**

Engineering Medical Fund (EMF) was formed in 1948. Its formation was a result of a collective bargaining agreement between representatives from both parties, the employees and employers union, in the Engineering industry.

During that time, EMF's packages were specifically designed to meet the needs of skilled workers in the Engineering Sector only. Over the years, the company became a success story as a result of its high customer service standards.

Consequently, the overwhelming success of EMF led to a growing demand in the company's services from different sectors and in 1990, the doors were eventually opened to all walks of life. To date, the Society now has membership dotted in all the major cities countrywide.

# **Company Vision and Mission**

#### **Our Vision**

To be the market leader in healthcare provision in Zimbabwe and beyond.

#### **Our Mission**

To look after our members 'healthcare needs by offering superior benefits at affordable Contribution rates at all time.

### **Our Packages**

#### **Primary Scheme**



This scheme covers basic medical care for our clients at an affordable price. Benefits include:

- Hospitalization in government hospitals
- St Johns ambulance cover
- Dental and Eye car

#### **Private Scheme**



This scheme is designed for corporates or groups e.g. Non-governmental organisations, church organisations, co-operatives among others. Benefits include access to:

- Government and private hospitals
- Dental and Eye care
- Ambulance cover (Netstar and Mars)
- General practitioners and specialist doctors
- Selected pharmacies countrywide

## **Alphamed Scheme**

This is a premium medical aid scheme that gives our clients access to a wider range of medical service providers and additional benefits. It gives beneficiaries access to:

- Hospitalization in private and government hospitals
- Comprehensive dental and eye cover
- Private medical practitioners and specialists
- Ambulance cover (Netstar and Mars)

# **Supermed Scheme**



An exceptional medical aid scheme that offers our high-end clients superior all-round medical aid cover. Benefits include:

- Hospitalization in private and government hospitals
- Access to private medical practitioners
- Access to medical specialists
- Comprehensive dental and eye cover
- Private ambulance cover

#### **Contact Us**



We have branches across three major cities which are namely Harare, Bulawayo and Kwekwe so feel free to pay us a visit! Our contact details are as follows:

#### **Harare Office**

3<sup>rd</sup> Floor Engineering House, 88 Rezende Street,

P.O. Box 1922, Zimbabwe

+263-4-780 437, 754 537, 781 079,

+263 794 420

#### **Bulawayo Office**

95 George Silundika Street

P. O. Box 130, Bulawayo

+263-9-881172/3, 09-67037

+263 8677 004 128

#### **Kwekwe Office**

Ground Floor, First Mutual Building

P.O. Box 1720 Kwekwe

+263-55-22006. +263 8677004128

#### We are on Social Media!!!



You don't just have to pick up the phone to ring us anymore, we are now on Facebook, Twitter and Instagram.

We understand that not everyone wants to ask questions over the phone or by email, and you may not have the time to visit us in person - so we are more than happy to interact with you on your preferred channel, whether it is via inbox, direct message or a post on a wall.

Our friendly digital team is always on hand to help clarify any sticking issues and frequently monitor our social media channels to ensure we attend timeously to your queries.

So do keep in touch with us, follow us on these main social media channels to catch up with us and hear all about our latest developments as they unfold.







+263 782 334 736

# **Operating Times**



Monday to Friday 0800 - 1630hrs

**Saturdays** – 0900 - 1300hrs

**Sundays Closed** 

# **Word from the Fund Secretary**



"I would like to extend my heartfelt gratitude to our valued clients and all stakeholders for their un-wavering support which they have extended to EMF Medical Aid Society.

Going forward we will once again strive to live up to your expectations."

**EMF Fund Secretary** 

Dr E. Chikobyu